

WASEEM SAYYEDAHMAD

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EDUCATION:

University of Houston, Cullen College of Engineering – Houston, Texas **Graduation Date: Dec 2026**
Bachelor of Science in Computer Information Systems, Business Administration Minor **GPA: 3.70**
Relevant Coursework: User Experience (UX) Principles, Fundamentals of Information Security, Application Development, Infrastructure and Networking, Information Systems Operations/DevOps, IT Project Management, System Analysis & Design, Database Design, Enterprise Applications, Information Visualization.

EXPERIENCE:

Entergy Services, LLC – The Woodlands, Texas **Jan 2026 – May 2026**
Compliance & Systems Support Analyst Intern

- Developed Power Apps with token-based password-less authentication and RBAC, with SharePoint list logging to track user identity, access attempts, and authentication outcomes for auditing.
- Created an Office 365 Group for 1,400+ employees and built a Power Automate workflow to maintain members data for access governance and group auditing.
- Built Power BI, Cognos, and Tableau dashboards using data validation and QA to support outages, metrics reporting, and IBM Maximo operations.

Oceaneering International, Inc. – Houston, Texas **May 2025 – Aug 2025**
IT RPA Analyst Intern

- Automated business processes using UiPath Studio and REFramework, saving 100+ hours through RPA development and CI/CD deployment.
- Created PDDs, UAT plans, and process flow diagrams; supported Agile, SDLC, and change management practices across teams.
- Applied systems thinking and a user-centered approach to analyze risks, train users, and document automation lifecycles.

University of Houston NSMIT – Houston, Texas **Nov 2024 – Dec 2025**
IT HelpDesk/Desktop Support (Part-time)

- Delivered IT solutions and performed ticket triage, endpoint support, and systems imaging, ensuring SLA compliance and policy adherence.
- Used Active Directory and Microsoft Entra ID to support user access, permission management, and identity-related troubleshooting.
- Leveraged Microsoft 365 and Power Platform to streamline support workflows and improve operational efficiency.

PROJECTS:

Updating Item Description & File Download – (UiPath, Oracle PS, Excel, OneDrive) **Aug 2025**
Saved over 90 hours and 3,000 manual clicks by automating 30+ steps across two projects, leading process analysis, design, and development using VB.NET for unattended RPA deployment using UiPath.

NSMIT 3D Printing Inventory App – (Power Apps, Microsoft 365, Power Platform) **Feb 2025**
Built a mobile-friendly SaaS solution with a Microsoft FX front-end and two SharePoint Lists back-end, replacing manual data entry with an automated interface.

STUDENT ORGANIZATION:

Future IT Professionals (FITP) – Houston, Texas **Aug 2024 – Present**
Member & Professional Development Coordinator

AWS Cloud Club – Houston, Texas **Jan 2026 – Present**
Member

HONORS AND AWARDS:

FITP X BCO Tech Consulting Case Competition – (2nd Place): Spring 2025
Dean's List: Fall/Spring 2022, Fall/Spring 2023, Fall/Spring 2025

SKILLS AND CERTIFICATES:

Certifications: Microsoft: (SC-300, AZ-900); AWS Certified Cloud Practitioner; Tableau Desktop Foundations
IAM & Enterprise Administration: Active Directory, Group Policy, Microsoft Entra ID, Microsoft 365, AWS IAM, RBAC, authentication, authorization, access management, MFA, SSO, access control, least privilege, identity lifecycle management, audit logging.
Cloud / Platforms / ITSM: AWS, Azure, Oracle, Power Platform, SCCM, ServiceNow, Jira, Trello.
Automation / Scripting / Data: Python, SQL, Bash, JSON, YAML, REST APIs, Postman, UiPath, GitHub, SSMS, DBEaver.
Network/ Diagnostics: Cabling, OSI Model, Wireshark; IPV4, DNS; DHCP; TCP/IP, Ping; Traceroute; nslookup/dig; netstat.
Languages: Arabic, English